



MOBILE APPLICATION JØTUL PELLETT CONTROL

Installation and configuration guide

YOUR STOVE ON YOUR
SMARTPHONE



JØTUL PELLET CONTROL

The **JØTUL app** on your smartphone allows you to control all the functions of your palazzetti pellet stove from the comfort of your home or from outdoors.

Using our app is really easy: simply connect the connection box to your stove, configure the connection to your smartphone and you're ready to go!

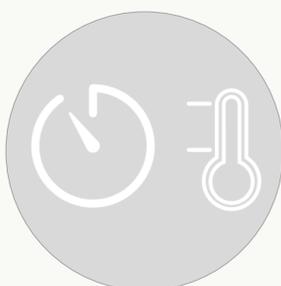
Please follow the instructions, one step at a time, to the very end.



1 - DOWNLOAD



2 - CONNECT

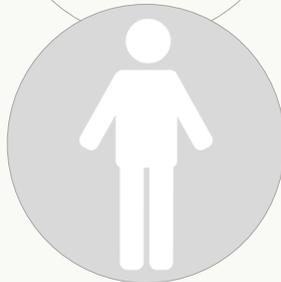


3 - USE





DOWNLOAD THE APP JØTUL PELLET CONTROL

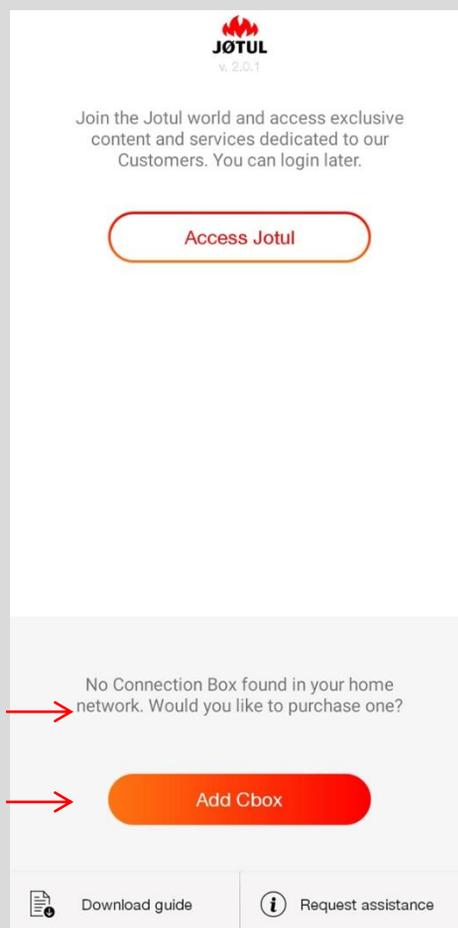




DOWNLOAD

Go to **app store** or **google play store** and download the **JØTUL PELLET CONTROL**.

Open the **JØTUL** app.

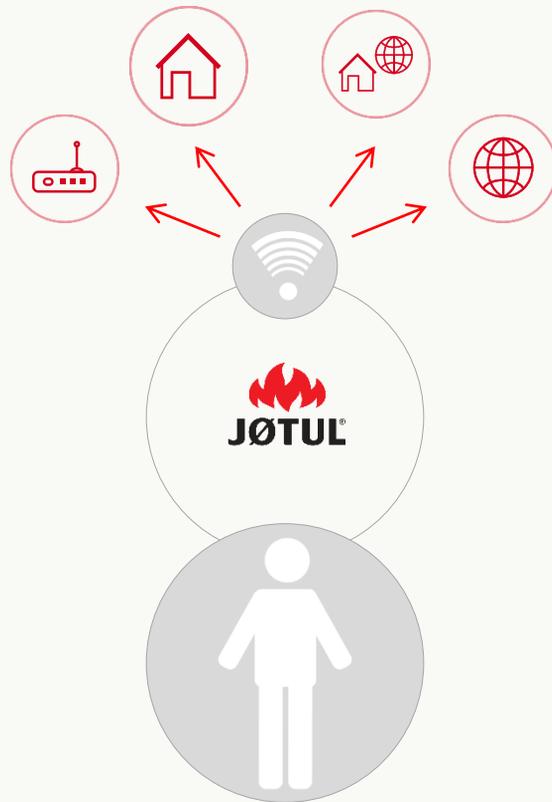


Tap **add cbox** to start configuration,





CONNECT YOUR STOVE TO THE APP **JØTUL PELLETT CONTROL**





CONNECT

3 simple steps to use your **JØTUL PELLETT CONTROL** and the **Connexion Box** to the best advantage.

1/ CONNECT YOUR SMARTPHONE AND APP TO THE CONNECTION BOX



REMOTE CONTROL MODE

to use your smartphone at home as if it were a remote control by connecting to **the wifi network created by your connection box**.

WHEN RECOMMENDED

if you **don't have** access to the internet or wifi but you still want to control your stove from your mobile phone,

2/ CONNECT YOUR STOVE TO YOUR HOME WIFI NETWORK



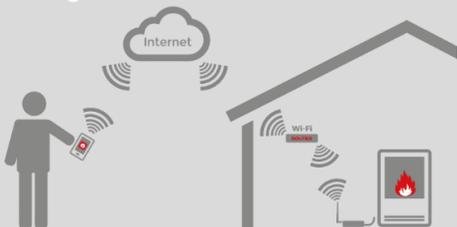
REMOTE CONTROL MODE

to use your smartphone at home as if it were a remote control by connecting to **your home wifi network**.

WHEN RECOMMENDED

whenever you have access to an internet connection. you can use your smartphone in the vicinity of your home as if it were a remote control and proceed to step 3 to benefit from long-distance remote control of your stove..

3/ ENABLE STOVE CONTROL EVEN WHEN YOU ARE AWAY FROM HOME



REMOTE CONTROL MODE

to use your smartphone to control your stove from outdoors by means of a 3g, 4g or other wifi network.

WHEN RECOMMENDED

if you want to benefit from long-distance remote control of your stove (e.g. when you are out of town).



Always finish step one (points 1 to 4) before moving on to the other steps.

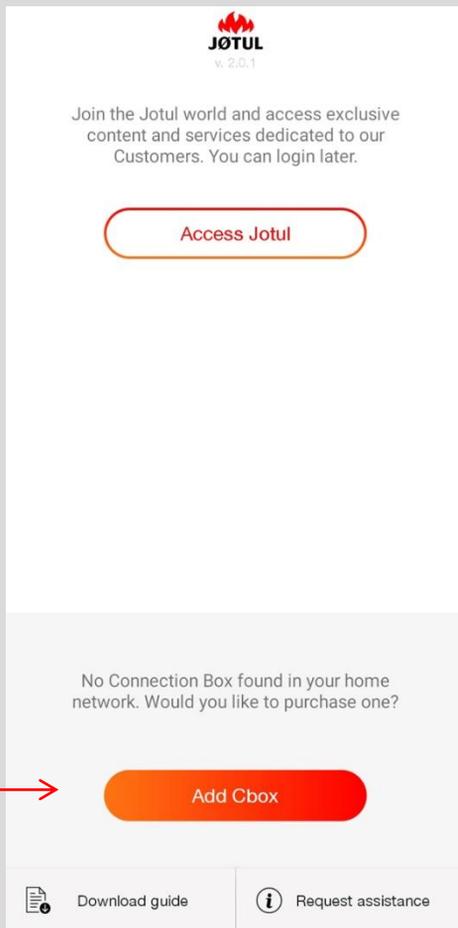


1/ CONNECT THE CONNECTION BOX

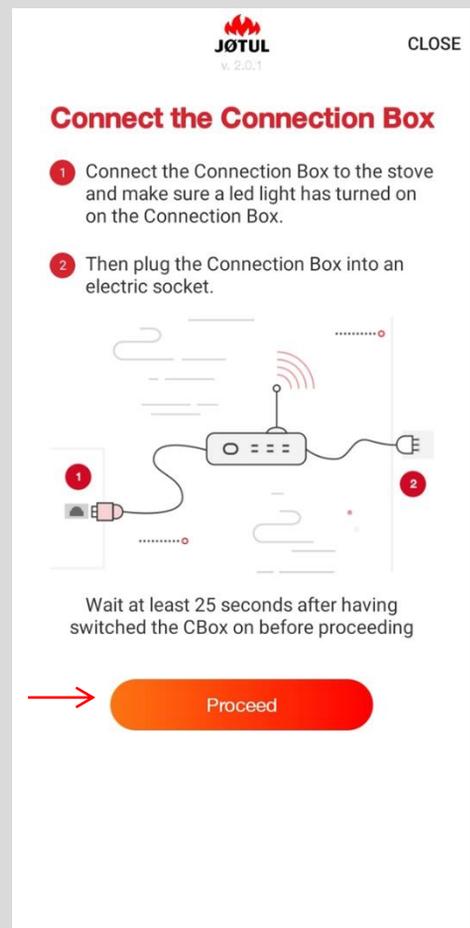
Start the connection box configuration procedure and follow the instructions as they appear on the screen.

Make sure the stove **is turned on**.

Start by **connecting the connection box** to the stove and to an electric power supply:



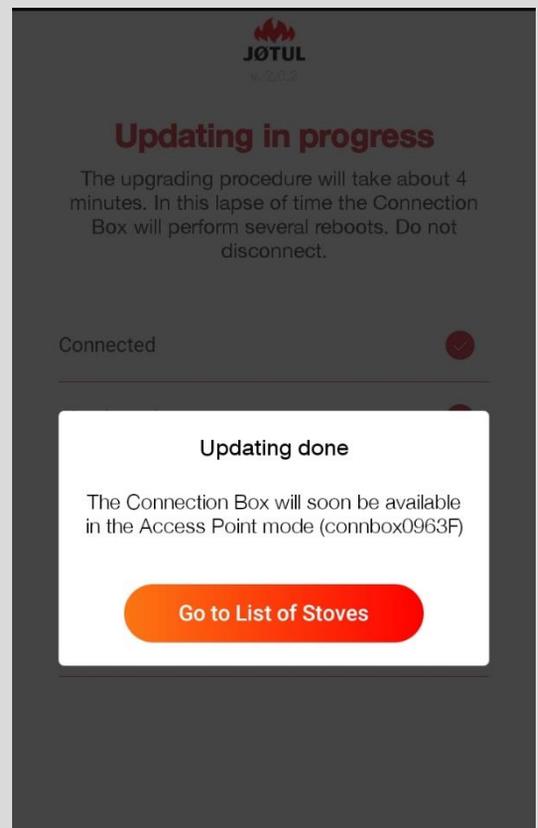
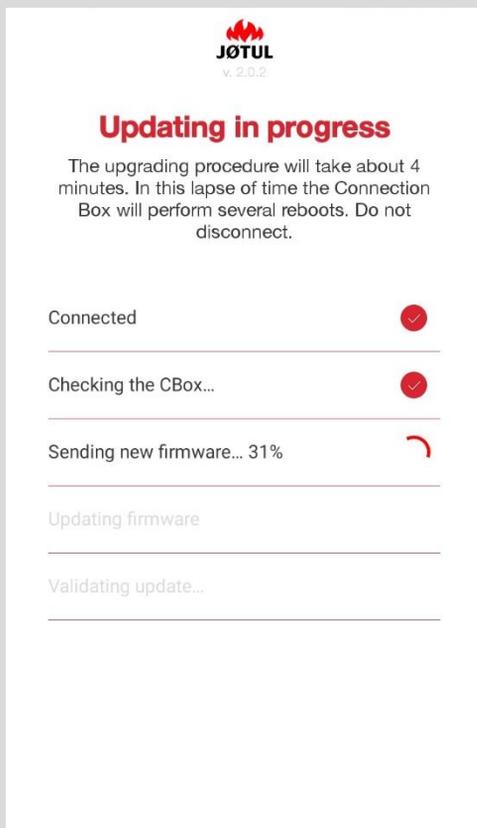
1. Tap **ADD CBOX** to start configuration.



2. After having followed the instructions tap **Continue**.

1/ CONNECT THE CONNECTION BOX

SPECIFIC INSTRUCTIONS FOR OUT-OF-DATE CONNECTION BOXES



If the connection box is out of date, the **UPDATING PROCEDURE** will start **AUTOMATICALLY**.

IT IS ESSENTIAL TO LEAVE THE CONNECTION BOX PLUGGED IN DURING THE UPDATING PROCEDURE.

Depending on the model, the updating procedure of your connection box may go on for quite a few minutes.

Once it has been updated, you can continue configuring your connection box.

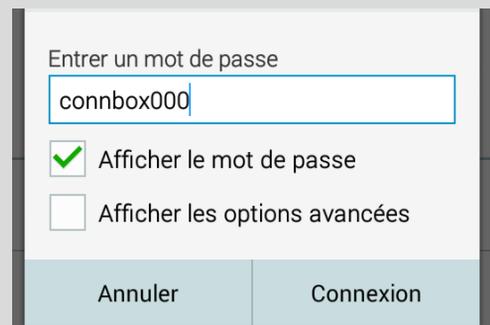
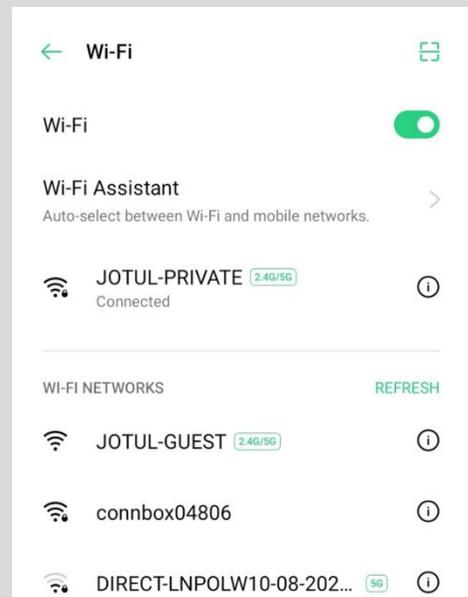
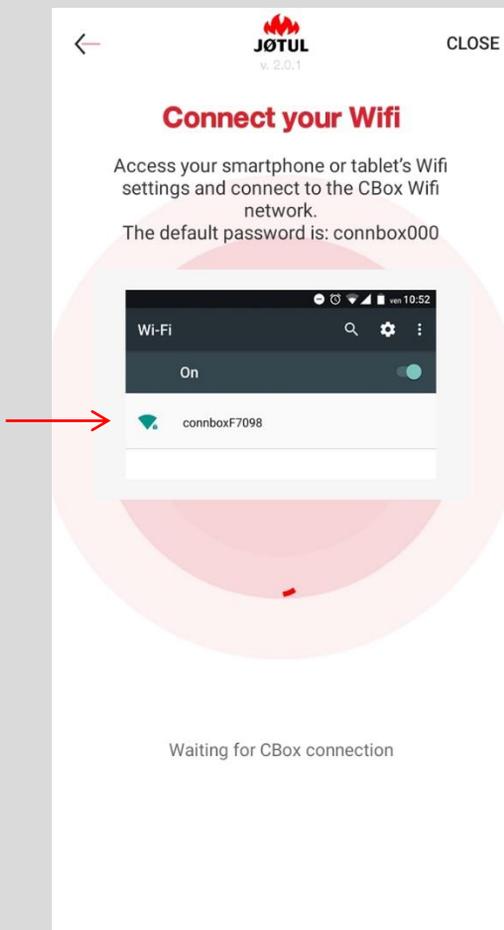
No internet connection is required to update the connection box.



1/ CONNECT THE CONNECTION BOX

CHOOSE YOUR WIFI NETWORK

Go to settings and select your connection box network from those available **connboxXXXXX**.



1. Go to settings on your smartphone, **select wifi** and make sure it is on.

2. Select the network starting with "connbox" and enter the default **connbox000**.



If the ConnBox Wi-Fi does not appear :

- ✓ check that the option "automatically select the best wifi network" is disabled.
- ✓ Reset the Connection Box (see page 30 of this guide)

1/ CONNECT THE CONNECTION BOX

SPECIFIC INSTRUCTIONS FOR IOS 10.3.0 OR HIGHER

After having selected wifi network: **connboxXXXXX**.



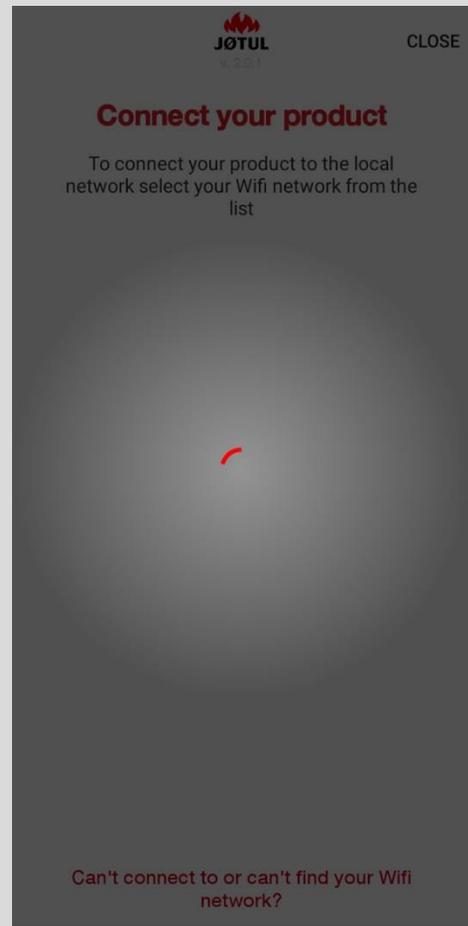
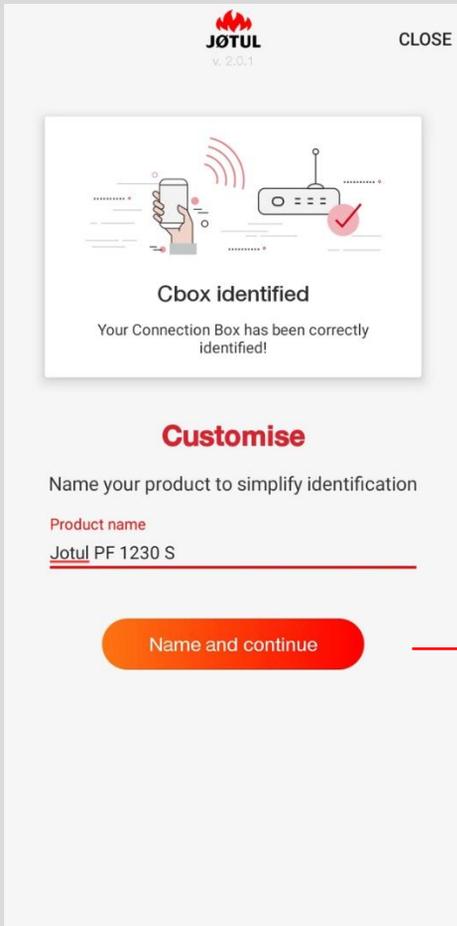
If the ios version of your smartphone is 10.3.0 or higher, after you have connected your phone to the connboxxxx network your mobile phone network will appear **instead of** the wifi network symbol. 📶

Carry on with the procedure although the wifi network symbol does not appear!

1/ CONNECT THE CONNECTION BOX

RENAME YOUR STOVE

Open the app again: the configuration procedure will continue automatically.

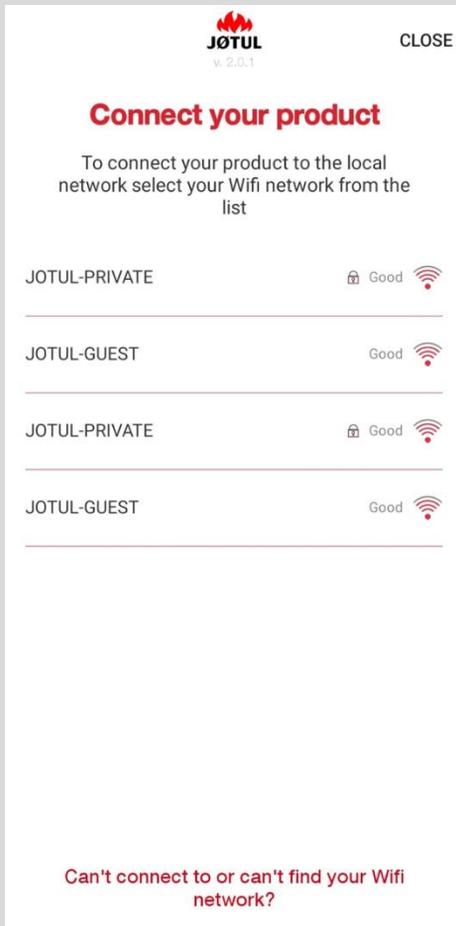


1. Type in the new name and tap **Name and continue**.

2. The app will search for the wifi signals found by the connection box,

2/ CONNECT YOUR STOVE TO THE WIFI NETWORK

Select your home wifi network from the list to connect your stove to the local network.



IMPORTANT

If the **WI-FI signal is weak** or your home network **does not appear** it may be useful to change the position of the connection box or add a wifi booster or a powerline adaptor that can be purchased from any specialised shop,

Alternatively, you can connect the connection box to your router via an ethernet cable. if your smartphone can't find the wifi network or can't connect to it, check for the following incompatible situations:

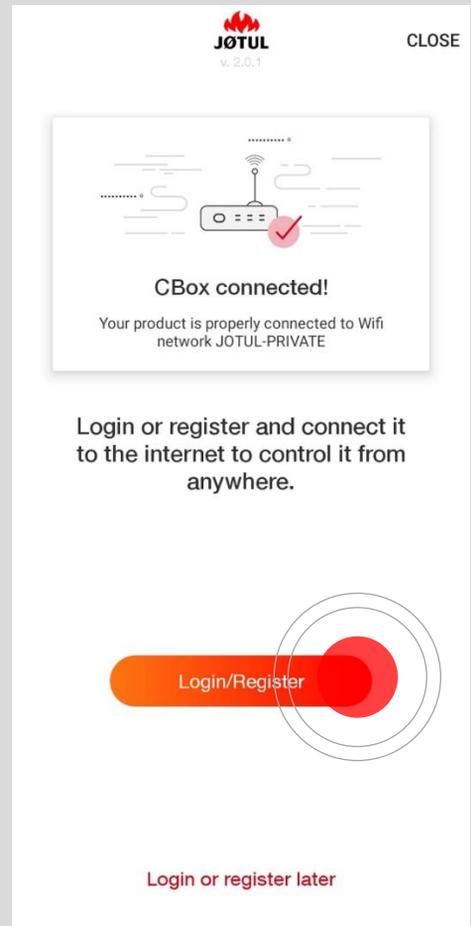
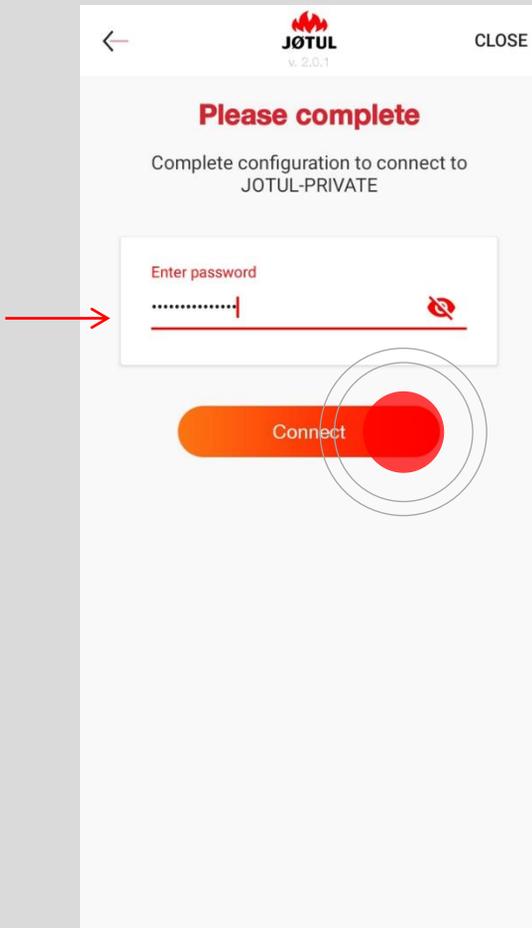
- ✓ 5ghz wifi network;
- ✓ parental control enabled;
- ✓ a guest network is being used that limits communications between hosts;
- ✓ weak signal;
- ✓ special characters have been used in the name of the network or password.

For additional info you can consult the app's faq by tapping "CAN'T CONNECT OR YOUR WIFI NETWORK NOT FOUND?".

2/ CONNECT YOUR STOVE TO THE WIFI NETWORK

ENTER YOUR PASSWORD AND GET CONNECTED

Enter your **home wifi password** and tap **Connect**.



Make sure you enter the right password!

If the password is wrong, **an error message will appear** and you will have to repeat the procedure.

If the password is correct, the stove will try to connect to your wifi network after you have tapped **Connect**.

“cbox connected” will appear at the end of the procedure.

if your smartphone does not connect automatically to your home wifi, you will have to provide it with a manual connection.



REGISTER , LOG IN, CONTROL!

Your stove is now connected to your home wifi network and you can control it by means of your JØTUL PELLET CONTROL app within the reach of this signal.

If you want to control your stove when you are away from home, please continue!

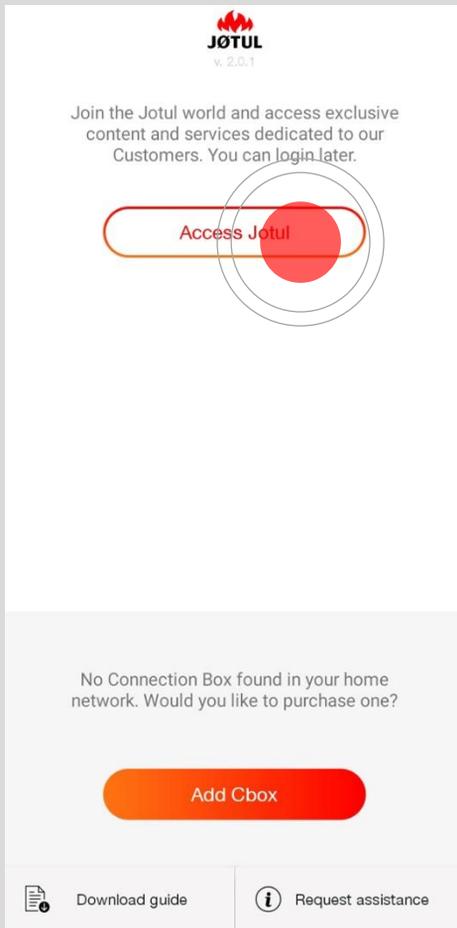
The first thing to do is create an account.

The connection box connects to the internet by using the your home's wifi network.

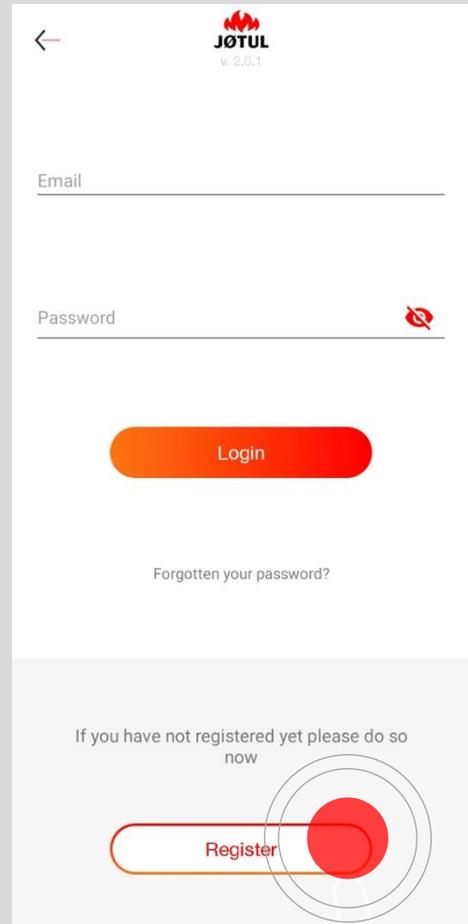


3/ ACTIVATE THE REMOTE ACCESS TO THE STOVE

REGISTER- step 1



Tap **Access Jotul** to register or log in.



If you don't have an account, tap **Register**.

Only tap **Login** if you already have an account!



You can do this later by **tapping the user icon** at the top right-hand corner of the list of stoves.

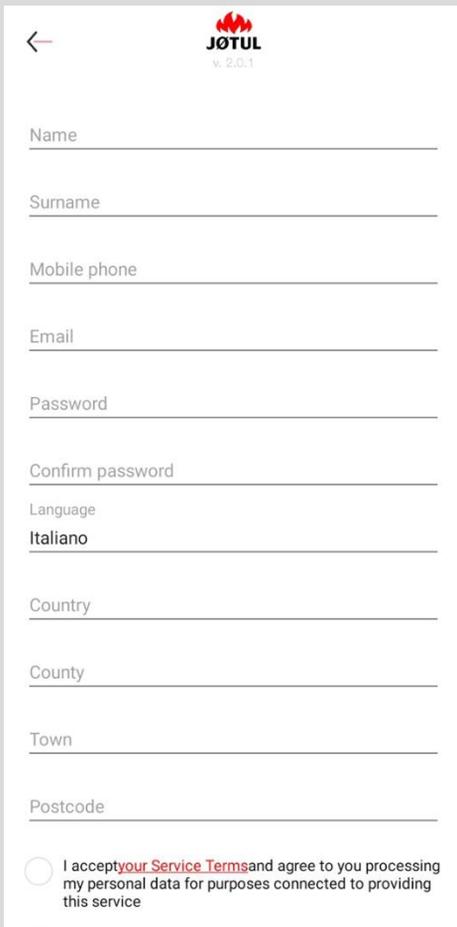


3/ ACTIVATE THE REMOTE ACCESS TO THE STOVE

REGISTER - step 2

Enter a valid e-mail address.

Choose a password and fill in all the fields on the registration form:



The screenshot shows a mobile registration form for Jøtul. At the top left is a back arrow, and at the top center is the Jøtul logo with the version number 'v. 2.0.1'. The form contains the following fields: Name, Surname, Mobile phone, Email, Password, Confirm password, Language (with 'Italiano' selected), Country, County, Town, and Postcode. At the bottom, there is a checkbox and the text: 'I accept your Service Terms and agree to you processing my personal data for purposes connected to providing this service'.



After having filled in the fields **you will receive** an **e-mail containing a link** in the inbox of the address provided: **tap the link to confirm your registration.**

For an enhanced user experience it is advisable **to open the link directly from your smartphone.**

You won't be able to long-distance remote control your stove unless you complete your registration.



IMPORTANT

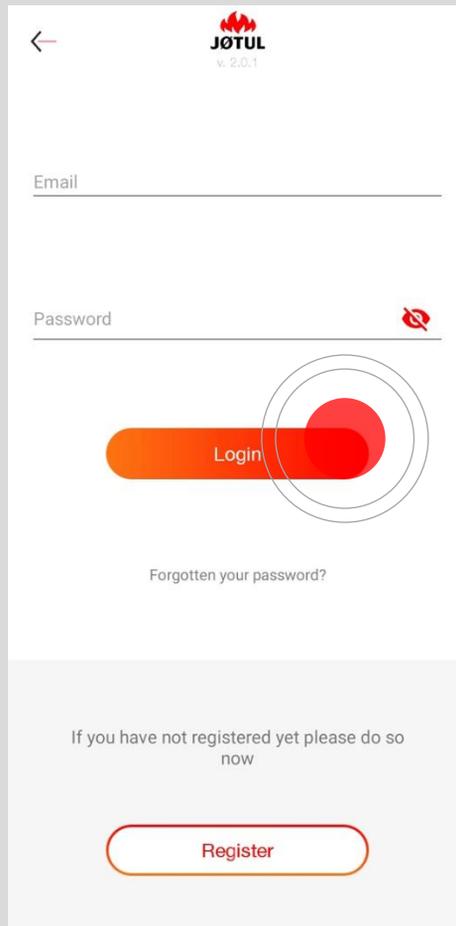
If you can't see the e-mail in your inbox, check your secondary domain, spam or junk mail box and then move the e-mail into your inbox.

if no browser window appears when you tap the link, copy and paste the address into your browser's address bar (e.g. internet explorer, safari, chrome, firefox).



3/ ACTIVATE THE REMOTE ACCESS TO THE STOVE

LOGIN



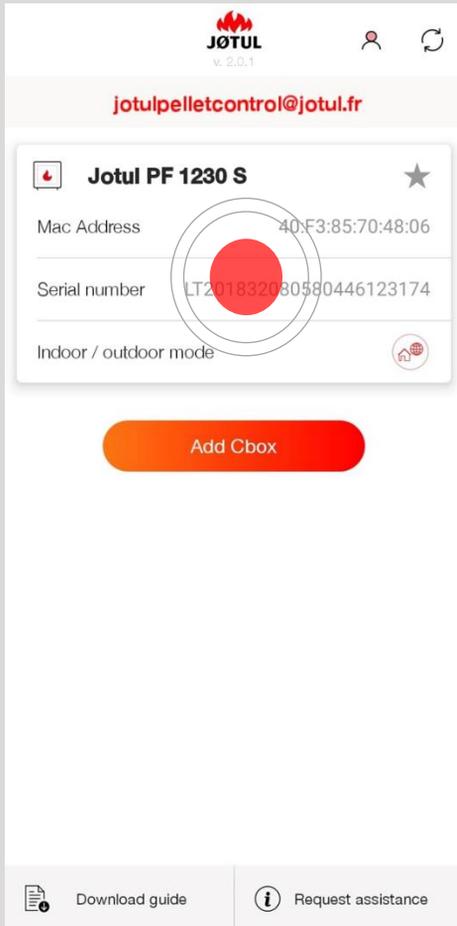
**Go back to the app,
log in** by entering the correct username
and password and tap **Login**.



If you have **forgotten**
your **password**
follow the instructions at point
19, page 27.

3/ ACTIVATE THE REMOTE ACCESS TO THE STOVE

LIST OF STOVES



← Manage your **profile** / update **list of stoves**.

← Select the bookmark mode  to **continue automatically** on your stove.

← **Icon** symbols:

Local mode



Remote control mode: your **stove** has been found in the **remote control** mode



Indoor mode: your **stove** has been found in the **local network**



Indoor/outdoor mode: your **stove** can be accessed from your **local network** and is **connected to the internet**

Once you had logged in, your **user name** (your e-mail address) will appear at the top of the screen.

To continue **tap the name of your stove**.

Remote access mode

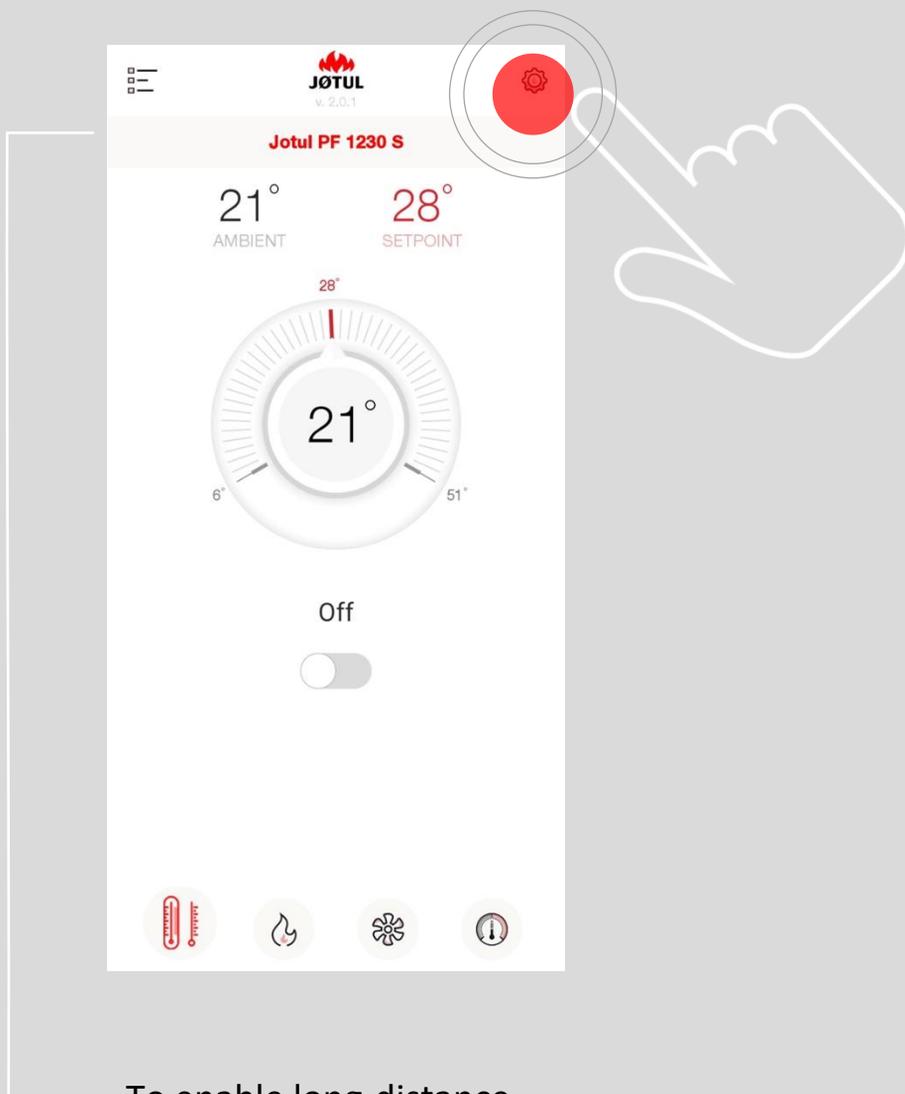


Outdoor mode :the **stove associated** with your **account** can be accessed **via the internet**

3/ ACTIVATE THE REMOTE ACCESS TO THE STOVE

CONTROL

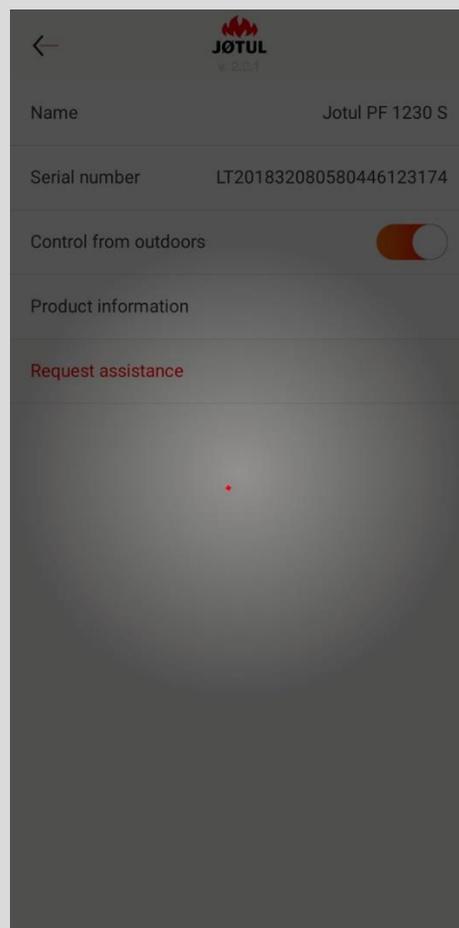
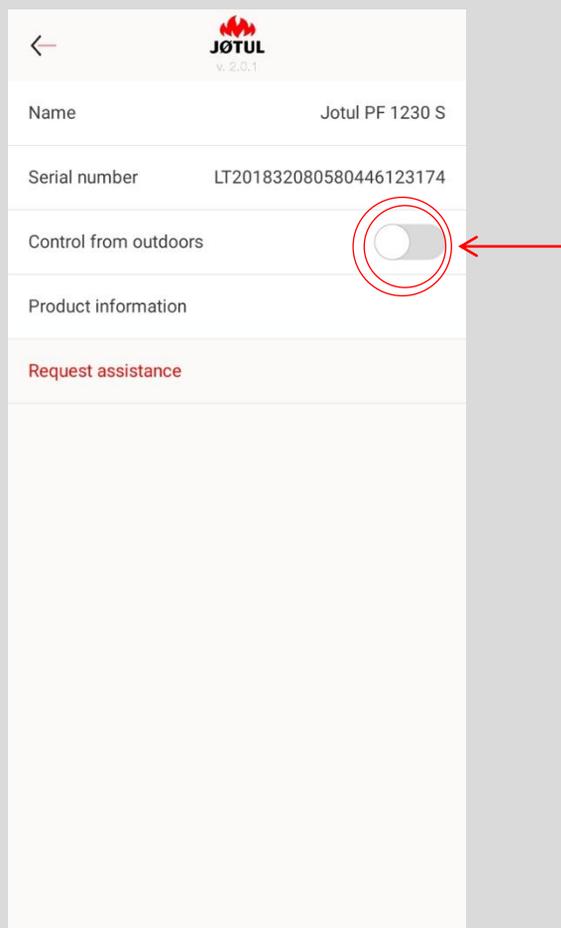
After having chosen your stove, tap **Settings**:



To enable long-distance remote control you can tap: **tap here to enable stove control from outdoors**

3/ ACTIVATE THE REMOTE ACCESS TO THE STOVE

CONTROL FROM OUTDOORS - step 1

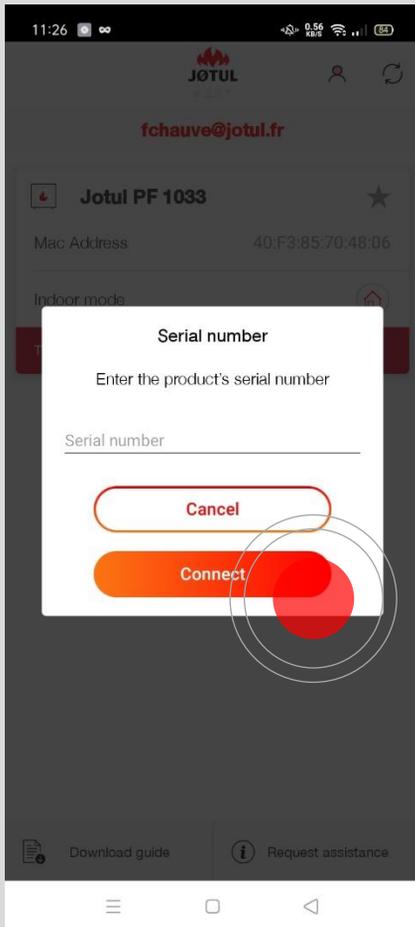


Enable the control from **outdoors mode** by turning the circled selector **On**.

When enabled, a confirmation message will appear.

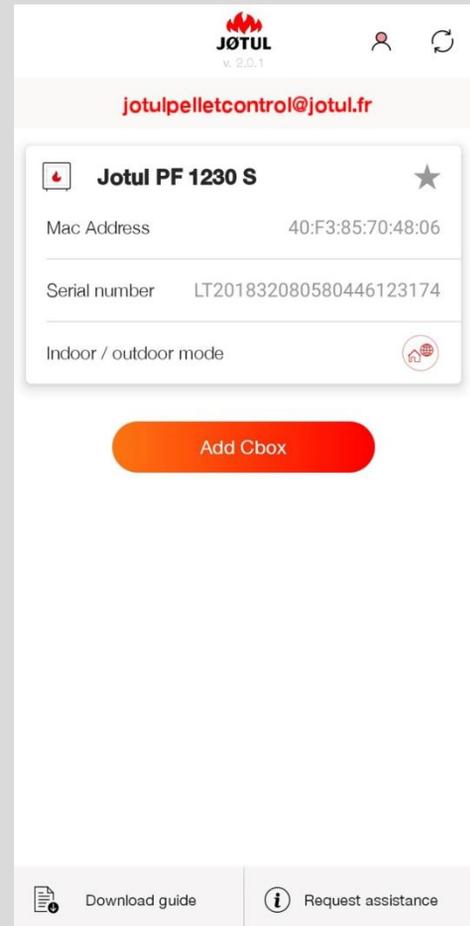
3/ ACTIVATE THE REMOTE ACCESS TO THE STOVE

CONTROL FROM OUTDOORS - step 2



If requested, enter your stove's **serial number** i.e. a number that begins with **LT**** or **C***** which you can find on a **label at the back of your stove** or on the **product's literature**.

Then tap OK: The system will check the serial number and, if the procedure has been successful, a confirmation message will appear.



Your stove is now connected to the internet and can be controlled even when you are away from home (via **3G, 4G** or **other wifi network**).



This icon tells you that your stove is connected to the internet

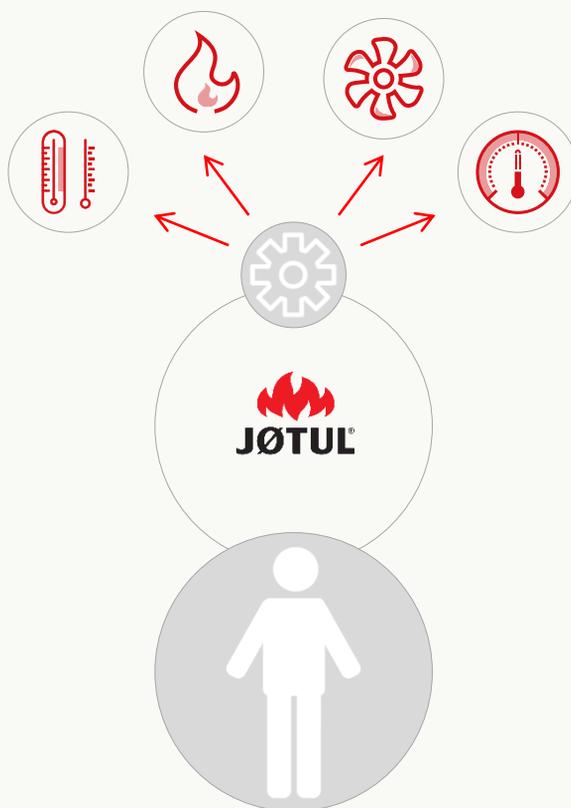


This icon tells you that you are connected in the **outdoor mode** via 3g, 4g or other wifi network

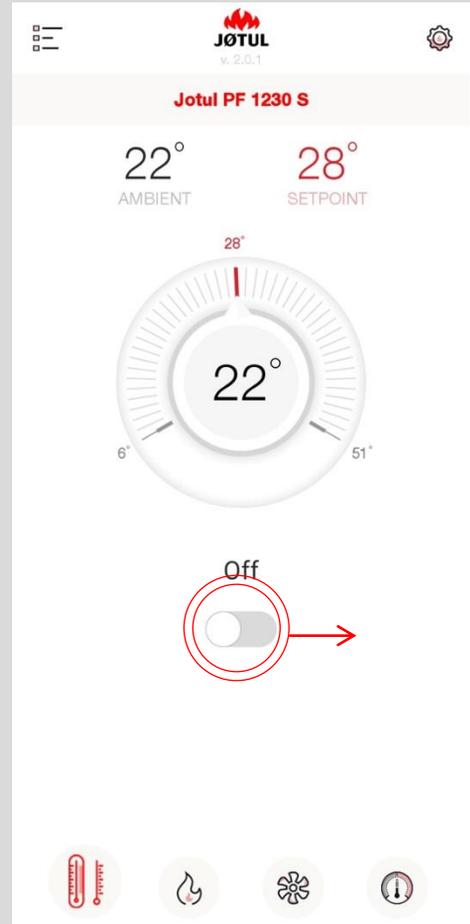
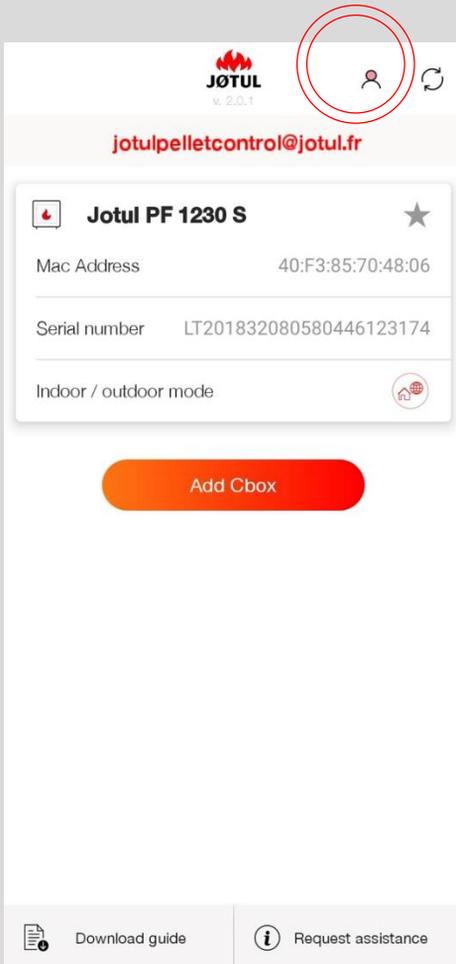




HOW TO USE JØTUL PELLETT CONTROL



CONTROL YOUR STOVE EVEN WHEN YOU ARE AWAY FROM HOME



When you are away from home **open the app and log in.**

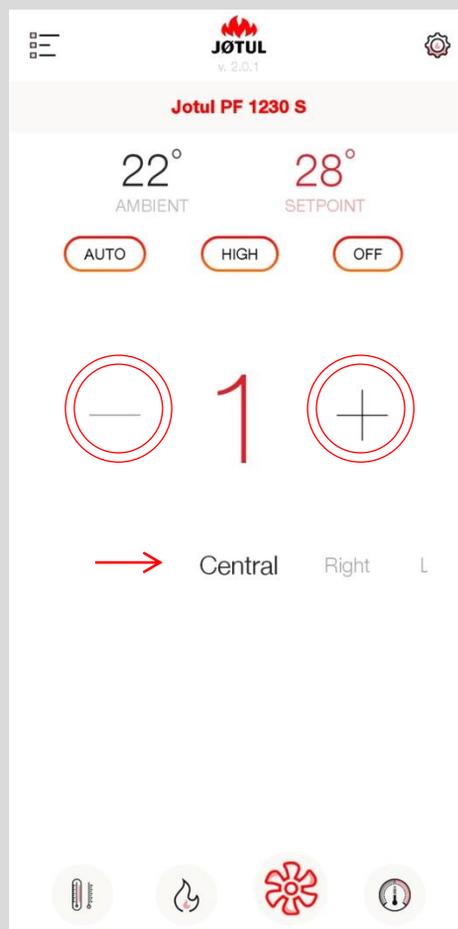
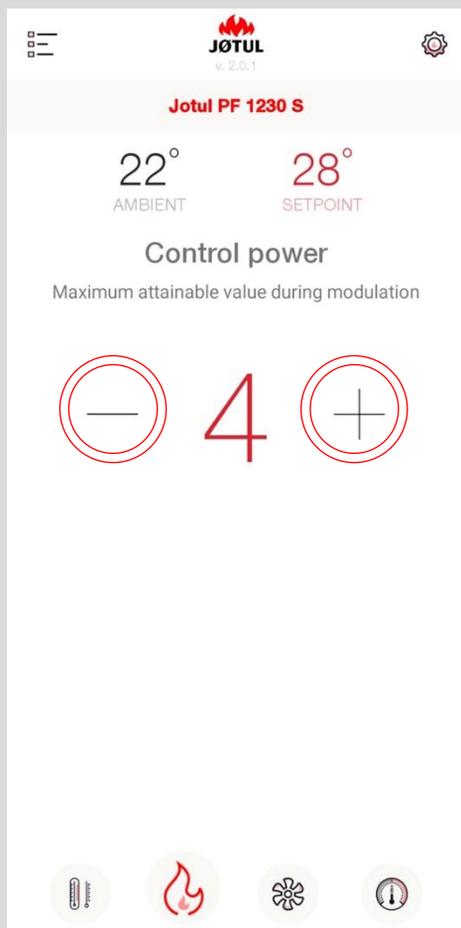
 Thermometer/switch on/switch on

Switch the stove on:
Slide the circled selector to the right.

Set the temperature:
Turn the knob to select the desired temperature.



CONTROL THE POWER AND TEMPERATURE OF YOUR STOVE



Power

Adjust the power:

You can increase the power setting by tapping +. you can decrease it by tapping - .



Fan

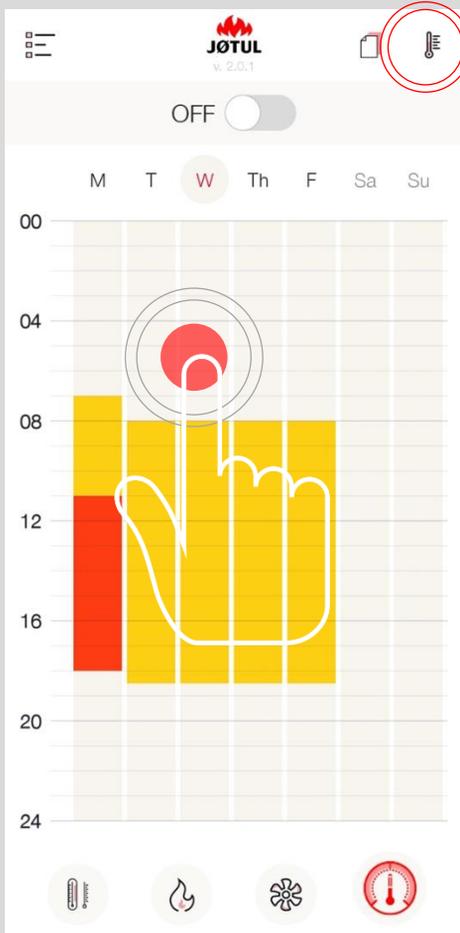
Adjust the fan:

You can increase the fan power setting by tapping +. decrease it by tapping - . if your stove is provided with various fans you can adjust the power of a specific fan by selecting one of the options: central , right or left.

Non valid function for stoves with natural convection.



PROGRAMMING YOUR STOVE'S OPERATING HOURS



Programming

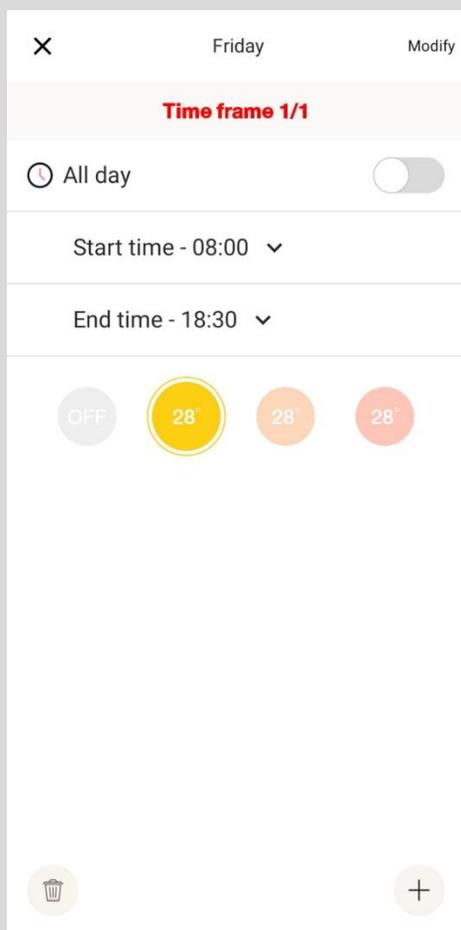
Set the stove's operating hours:

Tap the letter corresponding to a day, or tap a "free" time slot to modify the operating hours of any given day.

To **change** the temperature, click on the **thermometer symbol** in the top, right-hand corner.



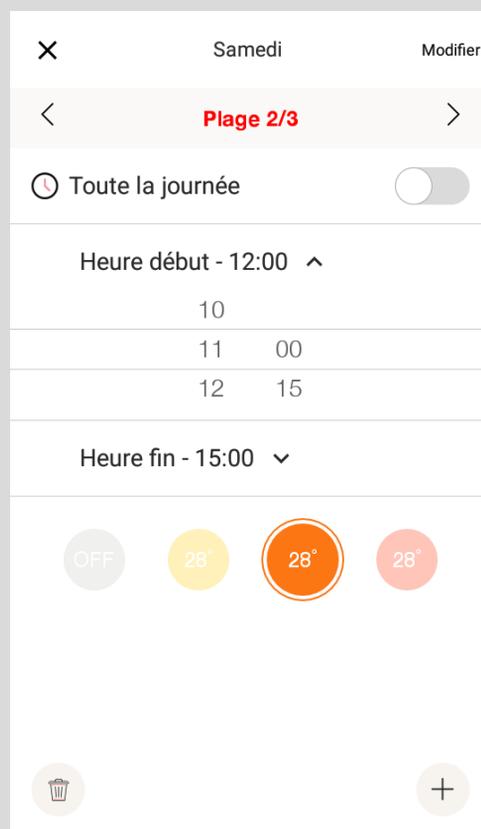
PROGRAMMING YOUR STOVE'S OPERATING HOURS



Select a **start time** and an **end time**

Tap **temperature** to select the **desired temperature**.

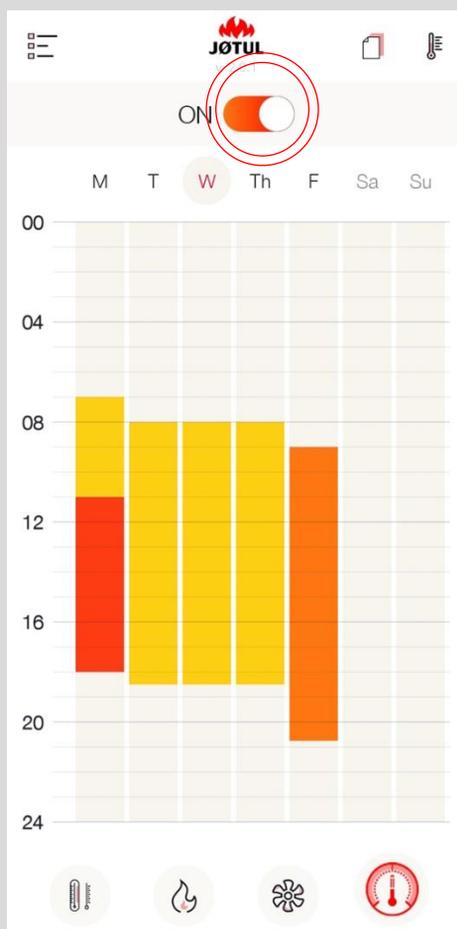
Tap **modify** to save.



If you want to **delete** a time slot, tap **the trash bin** in the bottom left-hand corner.

if you want to **add** a time slot, tap **+** in the bottom right-hand corner.

PROGRAMMING YOUR STOVE'S OPERATING HOURS



To turn the **timer on** or **off**, simply change the position of the circled selector.



The **timer** function is located in the **connection box** therefore it **works even if you are not connected to the internet**.

To **work properly** the **connection box** must be **plugged into a power supply**.

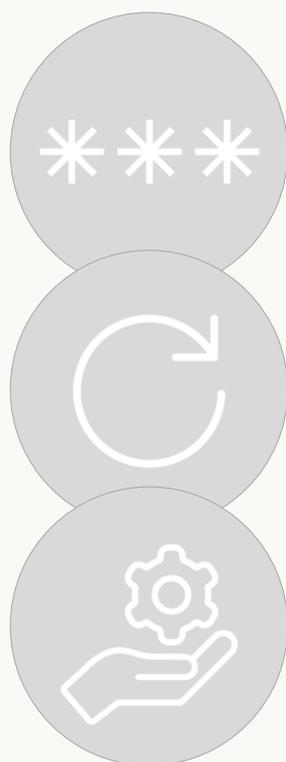
For best time accuracy, it is advisable to **connect** the **connection box** to the internet.

When it is connected to the internet, the connection box's time is **updated automatically**.

if it is **not connected to the internet**, the connection box's time is **provided by** the stove.



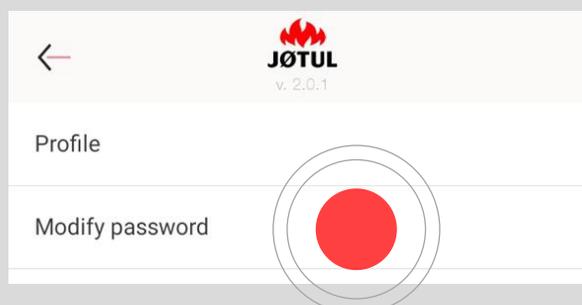
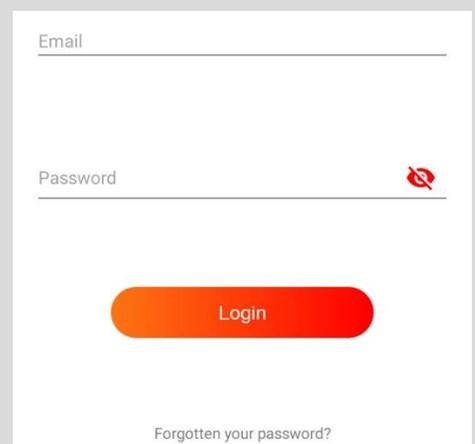
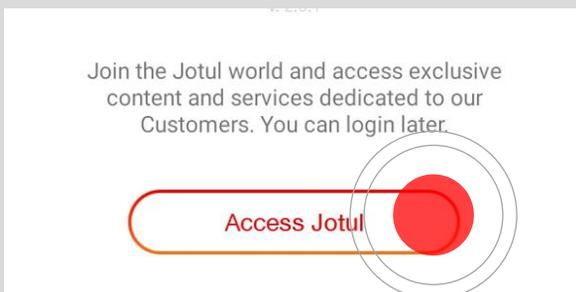
APP & CBOX PASSWORD, RESETTING, ASSISTANCE, PRIVACY MANAGEMENT



PASSWORD

If you have forgotten your password:

1. Tap «**Access JØTUL**».
2. Tap «**Forgotten your password?**», type in your e-mail address and tap «**Retrieve password**».
3. Check your **e-mail inbox**: you will receive a **new password** provided by us.
4. Log in using this temporary password and remember to modify it from your «**Profile**».

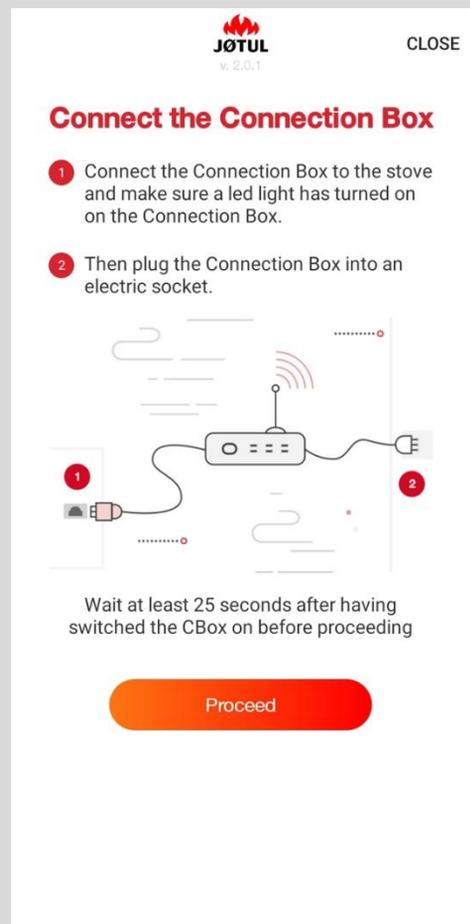


RESETTING THE CONNECTION BOX

To reconfigure the connection box (this may be necessary if you change your router's password, for instance) **you will have to reset it:**

1. Keep the reset button pressed for at least **30 seconds** (the led light will flash on and off) with the aid of a small paper clip, making sure you don't press down too hard.

2. After you have reset it, the connection box will go back to the **remote control mode**. it will have to be **reconfigured** to connect it to your home wifi network again (see the CONNECT section, paragraph 1 of this user guide).



STOVE INFORMATION

To view information about your stove or your connection box, go to **settings** and tap **info**.

The first screenshot shows the main control interface for the Jotul PF 1230 S stove. It displays the ambient temperature at 21°C and the setpoint at 28°C. A hand icon points to the settings gear icon in the top right corner.

The second screenshot shows the 'Settings' page. It lists the stove name (Jotul PF 1230 S), serial number (LT201832080580446123174), and a toggle for 'Control from outdoors'. A hand icon points to the 'Info' option.

The third screenshot shows the 'Info' page, which provides detailed technical information about the stove.

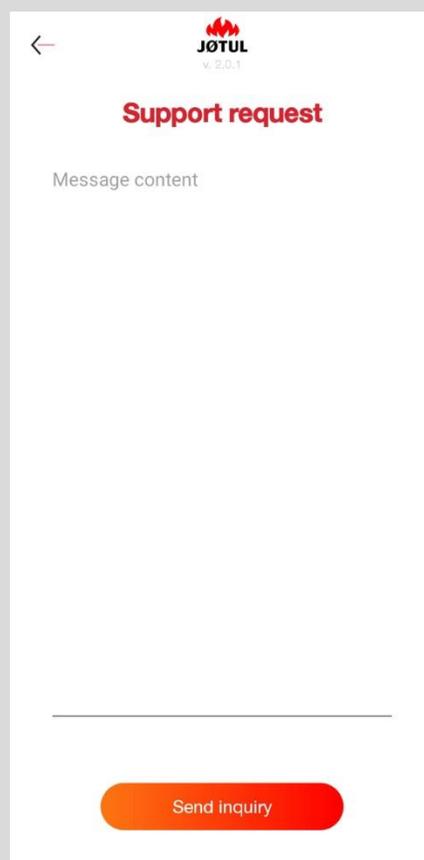
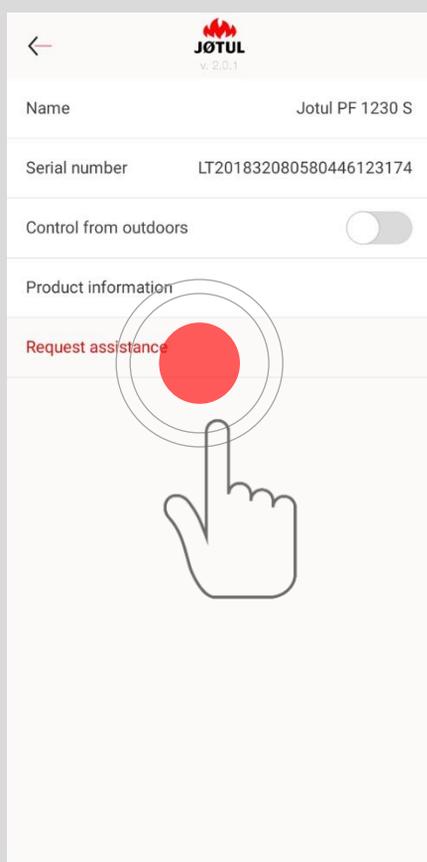
Extra	
Name	Jotul PF 1230 S
SN	LT201832080580446123174
Identification	40:F3:85:70:48:06
Motherboard	0.0
Model	1250.0
FW version	1.0
FW date	2020-11-19
Heat carrier fluid	0.0
Status	0.0
Setpoint [°C]	28.0
Power	3.0
Pellet feeder [s]	0.0
Flue gas fan [rpm]	0.0

REQUEST ASSISTANCE

You can send a request for assistance to Jøtul from this page.

simply tap the **request assistance button**.

The “request assistance” page is an actual e-mail that will be sent to Jøtul.



To collect all the **information required** to assist you, please :

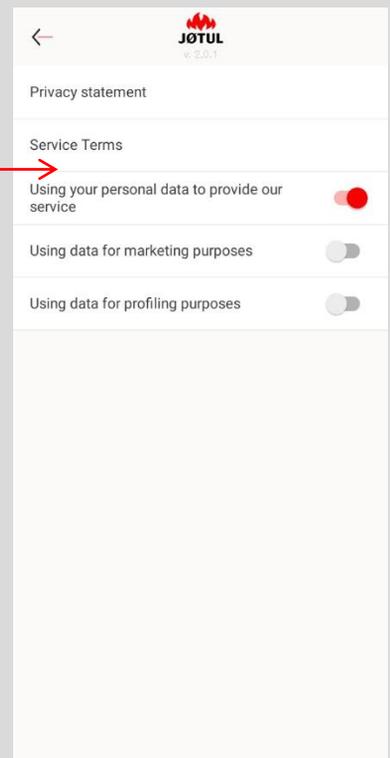
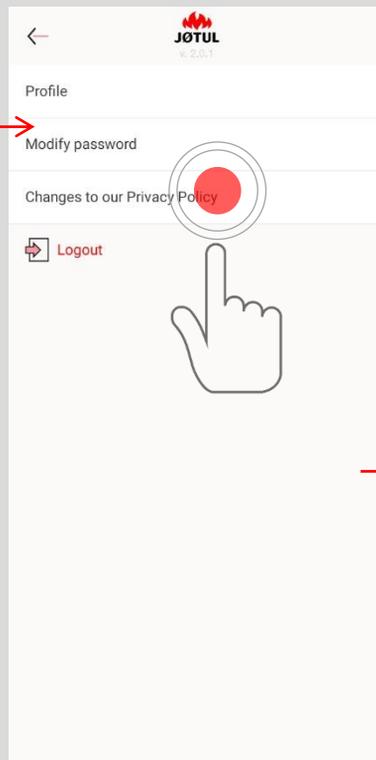
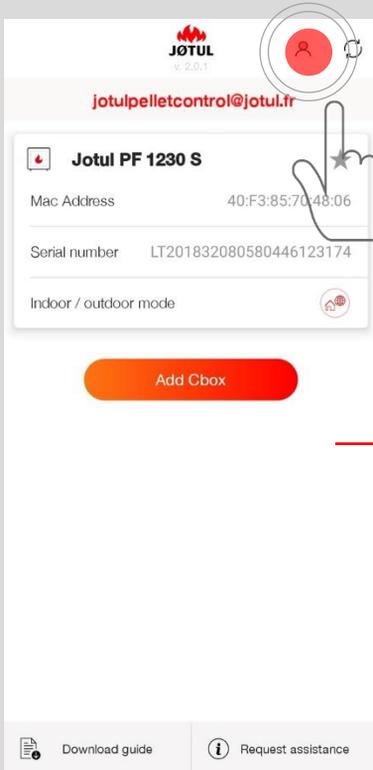
- ✓ Provide the following **information** :
 - The **product's LT number** (serial number) if the app does not find it automatically;
 - **A detailed description** of the **problem**
- ✓ Press **send**: your **e-mail** client will **open**;
- ✓ **Write** your **name** and **surname** in the e-mail's subject heading;
- ✓ Add other addressees if desired.

We suggest you use your **home network to do this**,



PRIVACY POLICY

To read our privacy policy, go to **profile** and tap **modify privacy settings**.





JØTUL FRANCE

3 chemin du Jubin 69570 Dardilly

jotul.fr _ facecook.com/JOTULFrance

JØTUL constantly strives to improve its products.

This is why it reserves the right to change specifications, colors and equipment without prior notice.

For any questions relating to this device, please send your request by e-mail to jotulpelletcontrol@jotul.fr.